

Cordless Handset and Corded Speakerphone with Dual Mod User's Guide with Dual <u>Mode Caller</u> ID





AUTION: TO REDUCE THE RISK OF THE EXCLAMATION POINT AND ARROW HEAD ELECTRIC SHOCK, DO NOT REMOVE WITHIN THE TRIANGLE WITHIN THE TRIANGLE COVER (OR BACK). NO USER IS A WARNING SIGN IS A WARNING SIGN SERVICEABLE PARTS INSIDE. REFER ALERTING YOU OF ERTING YOU OF SERVICING TO QUALIFIED SERVICE IMPORTANT PERSONNEL INSTRUCTIONS VOLTAGE" INSIDE THE ACCOMPANYING THI SEE MARKING ON BOTTOM / BACK OF PRODUCT

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

BEFORE YOU BEGIN PARTS CHECKLIST

Make sure your package includes the items:-

- 1. Base Unit
- 2. Handset Coiled Cord
- 3. Corded Handset
- 4. Cordless Handset
- 5. Handset Battery
- 6. Telephone Line Cord
- 7. AC Power Supply 8. Cordless Handset Charger

DIGITAL SECURITY SYSTEM

charges to your phone line

DESKTOP INSTALLATION

its security code.

NSTALLATION

(1)+(2)

MODULAR JACK REQUIREMENTS

You need an RJ11/BABT 431A type modular phone jack. which is the most common type of phone jack. If you don't have a modular jack, call your local phone company to find out how to get one installed.

INSTALLATION NOTE: Some cordless telephones

operate at frequencies that may cause interference to

nearby TVs microwave ovens, and VCRs. To minimize

or prevent such interference, the base of the cordless

telephone should not be placed near or on top of a TV,

microwave ovens, or VCR. If such interference continues,

move the cordless telephone farther away from these

Your cordless phone uses a security system to provide

- Plug the coiled cord into the corded handset and the RINGER MELODY SELECTION
- Plug the power supply cord into an AC outlet and the other end into the power jack on the back of the base.
- Plug the telephone line cord into the modular jack and 4 into the LINE jack on the back of the base.
- Set the RINGER program to ON. (Please see the details on chapter of Ringer Setting)

Note: The phone automatically defaults to touch-tone dialing. To change to pulse (rotary) dialing, see "Tone/Pulse Dialing". If you don't know which type of VIP RINGER MELODY SELECTION service you have, check with the phone company.

- 5. Remove the battery compartment door of cordless handset
- 6. Insert battery pack and connect the cord into the jack inside the handset.
- 7. Put the compartment door back on.
- 8. Place the cordless handset in the cradle of charger.
- 9. Plug the power supply cord into an AC outlet and the other end into the power jack on the back of the charger.
- 10. Allow the phone to charge for 12 hours prior to first use. If you don't properly charge the battery, phone performance will be compromised.
- 1. Set the RINGER program on the cordless handset to

ON, if this icon 🖣 displays on screen. (Please see the details on chapter of Ringer Setting)

Note: The phone automatically defaults to touch-tone dialing. To change to pulse (rotary) dialing, see 'Tone/Pulse Dialing". If you don't know which type of service you have, check with the phone company.



CAUTION: Use only the ATLINKS power supply that came with this unit. Using other power supplies may damage the unit.

NOTE : The phone is shipped in Tone Dialing Mode from the manufacturer.

protection against false ringing, unauthorized access, and SET UP

TONE/PULSE DIALING

When you place the handset in the base, the unit verifies A Tone/Pulse (T/P) switch is located at the bottom of base. T and P are denoted as Tone and Pulse respectively.

DATE AND TIME SETTING ON BASE

- 1. Press and hold the VOL+-/SET TIME button for 3
- 2. Press " \blacktriangle " or " ∇ " button to adjust the month setting.
- 3. Press VOL+-/SET TIME button to go to date setting
- 4. Press " \blacktriangle " or " \blacktriangledown " button to adjust the date.
- 5. Press VOL+-/SET TIME button to go to hour setting
- Press "▲" or "▼" button to adjust the hour.
- Press VOL+-/SET TIME button to go to minute setting RINGER ON/OFF Press " \blacktriangle " or " \checkmark " button to adjust the minute. (or Press EXIT button to exit the program)
- Press VOL+-/SET TIME button again to confirm setting and go back to standby mode.

ONTRAST SETTING SELECTION

- Press and hold the MEM/Prog button for 3 seconds.
- 2. Press CHANNEL/SELECT button on cordless handset or SELECT on base until "LCd" shows on display.
- 3. Use the " \blacktriangle " or " \blacktriangledown " button to adjust the level
- 4. Press MEM/Prog to store selection. You will hear a confirmation tone.
- 5. Press EXIT to quit the program.

- Press and hold the MEM/Prog button for 3 seconds. 2. Press CHANNEL/SELECT button on cordless handset
- or SELECT on base until "rIng" shows on display. Use the "▲" or "▼" button to select the ringer. (8 ringer melodies can be selected)
- . Press MEM/Prog to store selection. You will hear a confirmation tone.
- Press EXIT to quit the program.

important: For this VIP feature to work properly, you must subscribe to Caller ID service first.

- Press and hold the MEM/Prog button for 3 seconds. 2. Press CHANNEL/SELECT button on cordless handset or SELECT on base until "UIP rIng" shows on display.
- 3. Use the "▲" or "▼" button to select the ringer. (8 ringer | RECEIVING A CALL melodies can be selected)
- 4. Press MEM/Prog to store selection. You will hear a confirmation tone.
- 5. Press EXIT to quit the program.

PAGE RINGER MELODY SELECTION

- Press and hold the MEM/Prog button for 3 seconds.
- Press CHANNEL/SELECT button on cordless handset or SELECT on base until "INT rIng" shows on display.
- Use the " \blacktriangle " or " \blacktriangledown " button to select the ringer. (8 ringer melodies can be selected)
- Press MEM/Prog to store selection. You will hear a confirmation tone
- 5. Press EXIT to quit the program.

HANDSET REGISTRATION

The ex-factory cordless handset had already registered by default. If you can't linkup the handset and base or if you brought expandable handset, please follow below instruction to register the handsets (include ex-factory handset).

NOTE: Maximum 4 handsets can be registered in one base unit. During in register procedures, handsets should be placed 3. Press LINE button or SPEAKERPHONE button again near the base unit.

- Press and hold CLEAR/REGISTER button on base to enter the registration mode. Display shows text "CodE ----". (Don't release the button until all handsets had been registered.)
- 2. Then, press and hold PAUSE/REGISTER button on cordless handset. Handset display shows text "HS -1 " and base display shows "CodE 1_". Keep holding the REGISTER buttons on handset until a confirmation beep is heard from base. Then, release the PAUSE/REGISTER button on handset. If you had expansion handsets, you do need to redo this procedure for expansion handsets.
- Release the REGISTER buttons on base to exit the register

NOTE: To identify the handset's number, press REGISTER button at standby mode on handsets, it displays the registered number HS 1. HS 2. HS3 or HS 4.

The RINGER setting must be ON for the handset and base to ring during incoming calls. Ringer ON

- Press MEM/PROG button
- 2. Press # button. You will hear a confirmation tone. Ringer OFF
- Press MEM/PROG button
- Press PAUSE/REGISTER on cordless handset or PAUSE button on corded base, a kicon displays on screen.
- You will hear a confirmation tone. VOLUME

While you are on phone, you can press the VOLUME "+" or "-" button to adjust the volume of the cordless handset's earpiece or press VOL+-/SET TIME button to adjust the volume on speakerphone.

We bring good things to life.

INTRODUCTION

Your Caller ID phone stores and displays specific information, provided by your local telephone company, to subscribers of Caller ID or similar caller identification services. You must subscribe to one of these services in order to use this unit.

Your Caller ID phone enables you to:

- Identify callers before you answer the phone
- Record up to 48 Caller ID messages sequentially.

Know the caller number while you were away. To get the most from your new phone, we suggest that you

take a few minutes right now to read through this user's

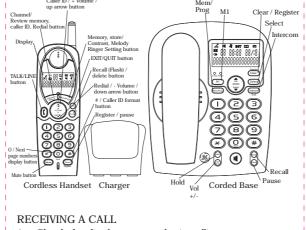
IMPORTANT: In order to use this unit, you must subscribe to either the standard Name/Number Caller ID Service

IMPORTANT: Because cordless phones operate on electricity. you should have at least one phone in your home that isn't cordless, in case the power in your home goes out



CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future eference.





1. Check the display to see who is calling.

2. Press the LINE on cordless handset or

SPEAKERPHONE Up button on base or pick up the corded handset on base.

3. Press the LINE **6** button on cordless handset or

SPEAKERPHONE 📕 button on base again to hang up. OR put the corded handset on the cradle of base.

MAKING A CALL

- 1. To make a call, press the LINE button on cordless handset or press the SPEAKERPHONE Ubutton on base or pick up the corded handset before you dial 2. Enter the telephone number
- 3. Press LINE button or SPEAKERPHONE button again to hang up or put the corded handset on cradle to hang up.

1. Input the telephone number

2. Press the LINE V button on cordless handset or press

the SPEAKERPHONE 📕 button on base or pick up the corded handset to dial the phone

to hang up or put the corded handset on cradle to hang

- Press REDIAL "▼" button or press the SELECT button until the screen shows a 🛈 icon displays on screen. Press the "A" or "V" button to review redial telephone
- list. (6 redial numbers that you can select) 3. Press LINE button on cordless handset, or
- SPEAKERPHONE button on base, or pick up the corded handset to dial out the number.

DELETING THE CURRENT REDIAL RECORD

- . Make sure the phone is OFF.
- 2. Use the REDIAL "▼" button or press the SELECT button until the screen shows, a 🛈 icon displays on screen 📒 3 to display the desired redialed record.
- 3. Press the "▲" or "▼" button to display the desired redial record.
- 4. Press RECALL/C button on cordless handset or CLEAR/REGISTER button on base, "dELEtE" shows on
- 5. Press RECALL/C or CLEAR/REGISTER button again to confirm the deletion.

DELETING ALL REDIAL RECORDS

- . Make sure the phone is OFF.
- 2. Use the REDIAL " ∇ " buttons or press the SELECT outton until the screen shows, a 🛈 icon displays on screen to display any redial record.
- 3. Press and hold RECALL/C button on cordless handset or CLEAR/REGISTER button on base for several seconds, "dELEtE_ALL" displays on screen.
- Press RECALL/C button on cordless handset or CLEAR/REGISTER button on base again to confirm the

IN USE INDICATOR The phone is ON when the IN USE indicator on the base

RECALI

Use the RECALL/C button on cordless handset or RECALL button on base to activate custom calling services such as call waiting or call transfer, which are available through your CALL TRANSFER local phone company.

TIP: Don't use the LINE or SPEAKERPHONE button to activate custom calling services such as call waiting, or you'll hang up the phone.

CHANNEL BUTTON

While talking by using cordless handset, you might need to manually change the channel in order to get rid of static. Press and release the CHANNEL/SELECT button to advance + *If no expansion handset had been registered, user don't to the next clear channel.

TEMPORARY TONE

This feature enables pulse (rotary) service phone users to access touch-tone services offered by banks, credit card ompanies, etc., by pressing the * (TONE) button to temporarily make the phone touch-tone compatible. To get information about your bank account, for example, you

- 1. Call the bank's information line
- Press the * (TONE) button after your call is answered. Follow the voice instructions to complete your transaction.
- 4. Hang up when finished. The phone returns to Pulse (rotary) service

VOICE MAII

If your phone company provides a voice mail service to you.

you can see a \bigcirc icon on display, while you received a new voice mail.

To prevent the person you are speaking to from hearing you while on a call by using cordless handset, press the MUTE

button on cordless handset. A (Press the MUTE button again to cancel.

HOLD

Press the HOLD button to put a call on hold by using corded

phone. HOLD icon () shows in the display. In speakerphone mode, icon () will show in the display. To release a line on hold, press the HOLD button again.

This feature helps to locate a misplaced handset.

NOTE: The ringer does not have to be on for this feature

Base Page Handset:

1. Press INTERCOM/EXIT button on base. (You can press INTERCOM/EXIT on base again to cancel paging) 2. Press the handset registered number (1, 2, 3 or 4) on

base, an intercom melody will be heard (If the registered number haven't been press, then all handsets will ring). *If user no expansion handset had been registered, user

- don't need to press handset number for selection.
- Press LINE button on handset to start the intercom mode (Base intercom with handset) and stop the paging. To terminate INTERCOM:
- Press the LINE button on handset or put the handset on the cradle of charger.
- Press the SPEAKERPHONE button

Handset Page Base

- 1. Press INT/EXIT key on cordless handset, an intercom melody will be heard. (You can press INT/EXIT on handset again to cancel paging)
- Press SPEAKERHONE button on base or pick up the corded handset to enter INTERCOM mode. (Handset intercom with base)
- To terminate INTERCOM:
- Press LINE button on handset or put the handset on the cradle of charger.
- Press SPEAKERPHONE button on base

When there is an external incoming ring during cordless handset and base under intercom mode, a ring will be heard to alert users. If one party (Handset or Base) drops the INTERCOM, other party (Base or HS) will automatically connect to the external line.

Base to Cordless Handse

While user is in phone conversation by using base:

- Press INTERCOM/EXIT button on base
- Enter the handset number that you want to transfer to [1, 2, 3, 4]. Base will page specific handset, at the same time an intercom melody will be heard for 60s until the handset answer the paging. (If user haven't enter the number, then all handsets will ring)

need to press handset number for selection.

- Press LINE button on handset to enter the intercom mode and communicate with the base. (If user of cordless handset decides not to answer the external call, press LINE button or put the handset on the cradle of charger then the base's user will take the external line).
- Pressing SPEAKERPHONE button on base or put the corded handset on base cradle. Then the call will be transferred to cordless handset.

Cordless Handset to Base

While user is in phone conversation by using cordless

- 1. Press INT/EXIT button on handset. Handset will page base, at the same time an intercom melody will be heard for 60s until the base answer the
- 2. Press SPEAKERPHONE button or pick up the corded handset on base to enter the intercom mode and communicate with the handset. (If user of cordless handset decides not to answer the external call, press SPEAKERPHONE button or put the corded handset on the cradle of base then the cordless handset's user will take the external line).
- Pressing LINE button on handset or put the handset on cradle of charger. Then the call will be transferred to base.

Cordless Handset to Cordless Handset

While user is in phone conversation by using cordless

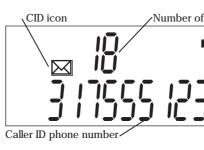
- Press INT/EXIT button on handset
- Enter the handset number [1, 2, 3, 4] that you want to transfer to. Handset will page specific handset, at the same time an intercom melody will be heard for 30s until the handset answer the paging. (If user haven't enter the number, then all handsets will ring) If no expansion handset had been registered, user don't

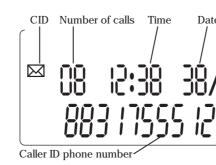
need to press handset number for selection.

- Press LINE button on receiving handset to enter the intercom mode and communicate with calling handset. (If user of cordless handset decides not to answer the external call, press LINE button or put the handset on the cradle of charger then the base's user will take the external line).
- Pressing LINE button on calling handset or put the handset on base cradle. Then the call will be transferred to receiving handset.

CALLER ID FEATURES

CALLER ID





IMPORTANT: In order to use the Caller ID function this unit, you must subscribe to Caller ID Service.

RECEIVING AND STORING CALLS

REVIEWING RECORDS As calls are received and stored, the display is up

CALLER ID FEATURES This unit receives and displays information transmitted your local phone company running with FSK or DTP system. The unit can store up to 48 calls for later review. CALLER ID While you have a caller ID, the display will show as follo	 IF 2. Use the CID "▲" buttons or press the CHANNEL/SELECT button until the screen shows ⊠ icon on screen to go to CID mode. 3. Press the "▲" or "▼" button to display the desired Caller ID record. 	INSERTING A PAUSE IN THE DIALING SEQUENCE Press the PAUSE or PAUSE/REGISTER button on corded base or handset to insert a delay in the dialing sequence of a stored telephone number when a pause is needed to wait for a dial tone (for example after you dial 9 for an outside line, or to wait for a computer access tone). Each pause counts as 1 digit in the dialing sequence.	 DELETING ALL MEMORY RECORDS Make sure the phone is OFF. Press the CHANNEL/SELECT button or SELECT on handset or corded base respectively until the screen shows icon. Enter a memory location to go to memory mode. Press the "▲" or "▼" button to review the memory. Press and hold RECALL/C button for several seconds 	CAUTION: Danger of explosion if battery is incorrectly replaced. Replace only with BYD, D-AAA300Bx3JST type rechargeable battery pack. Do not dispose of the battery in a fire. The cell may explode. Check with local code for	TELEPHONE Problem Solution No dial tone • Check installation: - Is the base power cord connected to a working outlet? - Is the telephone line cord connected to the base unit and the wall jack?
On handset:	 A. Press RECALL/C button on corded base, "dELEtE" shows on display. 5. Press RECALL/C button on base again to confirm the deletion. DELETING ALL CID RECORDS Make sure the phone is OFF. Use the CID "▲" buttons to display any Caller ID record or press the CHANNEL/SELECT button until the screen shows a icon on screen. Press and hold RECALL/C button for several seconds on cordless handset or CLEAR/REGISTER button on cordless handset or CLEAR/REGISTER button on corded base for several seconds. "dELEtE ALL" displays on screen. Press RECALL/C button on cordless handset or CLEAR/REGISTER button on corded base for several seconds. "dELEtE ALL" displays on screen. Press RECALL/C button on cordless handset or CLEAR/REGISTER button on base again to confirm the deletion. CHANGING THE NUMBER FORMAT The # button lets you change the format of the displayed CID number under CID mode. When you scroll the CID number under CID mode and a desired CID number shows on display, press # button once to delete the first digit of the telephone number. 	 CHANGING A STORED NUMBER Use the same procedure to change a stored number as you do to store a number-you're just replacing the phone number with a different one. STORING A REDIAL NUMBER Make sure the phone is OFF. Press REDIAL "♥" button to get into redial record menu. Press the "▲" or "♥" button to display the desired record. Press the MEM/PROG button. Press number key (01-16 for handset) or (01 through 15 for base) to store the phone number in the memory location. VIP MEMORY You can specify a desired memory to VIP. If the memory had been specify to VIP, you will hear a VIP ringer while the specified number reach. Make sure the phone is OFF. Press the CHANNEL/SELECT button or SELECT button on handset or corded base respectively until the screen shows i con. Enter a memory location to go to memory mode. Press the "▲" or "♥" button to review the memory and change a memory 	 on cordless handset or CLEAR/REGISTER button on corded base for several seconds. "dELEtE ALL" displays on screen. 6. Press RECALL/C button on cordless handset or CLEAR/REGISTER button on base again to confirm the deletion. CHAIN DIALING FROM MEMORY Use this feature to make calls which require a sequence of numbers such as using a calling card for a frequently called long distance number. Basically, you dial each part of the sequence from memory. The following example shows how you can use chain dialing to make a call through a long distance service: The Number For Memory Location Long distance access number 7 Authorization code 8 Frequently called long distance number 9 1. Press LINE or SPEAKERPHONE button respectively. Or pick up the corded handset. 2. Press MEM/PROG and then press 07. 3. When you hear the access tone, press MEM/PROG and then press 08.	 possible special disposal instructions. BATTERY SAFETY PRECAUTIONS Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury. To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide. Keep batteries out of the reach of children. Remove batteries if storing over 30 days. GENERAL PRODUCT CARE To keep your telephone working and looking good, follow these guidelines: Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps). DO NOT expose to direct sunlight or moisture. Avoid dropping and other rough treatment to the phone. Clean with a soft cloth. Never use a strong cleaning agent or abrasive powder because this will damage the finishing. Retain the original packaging in case you need to ship the phone at a later date. 	 Disconnect the base from the wall jack and connect another phone to the same jack. If there is no dial tone in the second phone, the problem might be your wiring or local service. Is the handset out of range of the base? Make sure the battery is properly charged (12 hours). Is the battery pack installed correctly? Did the IN USE indicator come on? The battery may need to be charged. Dial tone is OK, but can't dial out Make sure the tone/pulse setting is correct. Handset does not ring Make sure the RINGER setting on the handset and base are programmed to ON. You experience static, noise, or fading in and out Change channels Is handset out of range? Move closer to the base.
company, you are able to see who is calling. The cal identification appears in the display after you hear the to		 choose a memory. 5. Press MEM/PROG again to confirm it. 6. Press INTERCOM/EXIT or INT/EXIT to exit. A blink icon shows on display, if you reach a VIP memory under reviewing memory. 	 4. At the next access tone, press MEM/PROG and then 09. TIP: Wait for the access tones before pressing the next memory button, or your call might not go through. 		 Does the base need to be relocated? Charge battery. Make sure base is not plugged into an outlet with another household appliance.
 IMPORTANT: In order to use the Caller ID functions withis unit, you must subscribe to Caller ID Service. RECEIVING AND STORING CALLS When you receive a call, the information is transmitted the phone company to your Caller ID telephone betwee the first and second ring. When the memory is full, a new call automatically replace the oldest call in memory. REVIEWING RECORDS As calls are received and stored, the display is updated let you know how many calls have been received. Press the CID "▲" button to review the oldest or record first. Press the CID "▲" button to review the oldest or record first. Press the "▲" button to scroll through the or records from the most recent to the oldest. Press the "▲" button to scroll through the or records from the dolest to the newest. Press "0/Next" to show the remaining number di of CID. TRANSFERRING CID RECORDS TO MEMORY You may transfer a Caller ID record to your phone's memo Use the CID "▲" button to display the desir Caller ID record. Press the "▲" or "♥" button to display the desir Caller ID record. Press the MEM/PROG button. Press the MEM/PROG button. Press the desired memory location (01-16 for hands or (01 through 15 for base) You will hear a confirmation. 	 1. Make sure the phone is OFF. 2. Press the CID "▲" buttons or press the CHANNEL/SELECT button until the screen shows ⊠ icon on screen. 3. Press the "▲" or "▼ " button to display the desired Caller ID record. 4. Press LINE button on cordless handset, or SPEAKERPHONE button on base, or pick up the corded handset to dial out the number. The number dials automatically. MEMORY all MEMORY all Store up to sixteen 20-digit numbers in memory for quick dialing. (15 memory locations in base and 16 memory location in handset). This memory feature is in addition to the 48 Caller ID records that can be stored in the Caller ID memory log. git STORING A NUMBER IN MEMORY all Make sure the phone is OFF. 2. Use the number keypad to enter the telephone number you want to store (up to 20 digits). To add a pause, see "Inserting a Pause in the Dialing Sequence". 3. Press the MEM/PROG button on cordless handset or corded base. 4. Press the desired memory location number (01-16 for handset) or (01 through 15 for base). You will hear a confirmation tone. 	 DIALING A STORED NUMBER Make sure the phone is OFF. Press the CHANNEL/SELECT button or SELECT button on handset or corded base respectively until the screen shows ☐ icon. Enter a memory location to go to memory mode. Press the "▲" or "♥" button to review the memory and choose a memory. Press the LINE or SPEAKERPHONE button, the number dials automatically. OR Press LINE or SPEAKERPHONE button. Or pick up the corded handset. Press MEM/PROG Press location (01-16 for handset) or (01 through 15 for base). IMPORTANT: If you make test calls to emergency numbers stored in memory, remain on the line and briefly explain the reason for the call to the dispatcher. Also, it's a good idea to make these calls in off-peak hours, such as early morning or late evening. REVIEWING AND DELETING STORED NUMBERS Make sure the phone is OFF. Press the CHANNEL/SELECT button or SELECT on handset or corded base respectively until the screen shows ☐ icon. Enter a memory location to go to memory mode. Press the '▲' or "♥" button to review the memory and choose a memory. While the entry is displayed, press RECALL/C or CLEAR/REGISTER button, "dELETE" shows on display. Press RECALL/C button on cordless handset or CLEAR/REGISTER button on base again to confirm the deletion. 	 STORING A NUMBER IN DIRECT MEMORY Make sure the phone is OFF. Use the number keypad to enter the telephone number you want to store (up to 20 digits). To add a pause, see "Inserting a Pause in the Dialing Sequence". Press MEM/PROG Press the M1 button on base. The screen displays "record" text. DIALING DIRECT MEMORY NUMBER Make sure the phone is OFF. Press the M1 button on corded base. Press the SPEAKERPHONE button, the number dials automatically. OR Press SPEAKERPHONE button on base. Or pick up the corded handset. Press M1 BATTERY INDICATOR This icon III is the battery level indicator. If you see the icon change into C, that means your handset battery is low and your handset keyboard is not available to use, please put the handset in cradle of charger to recharge your battery. CHANGING THE BATTERY Make sure the cordless handset is OFF before you replace battery. Remove the battery compartment door. Disconnect the cord attached to the battery pack and remove the battery pack and connect the cord into the jack inside the handset. Put the battery compartment door back on. Place handset in the base to charge. Allow the handset battery to properly charge (for 12 hours) prior to first use or when you install a new battery pack. If you do not properly charge the battery, phone performance will be compromised. 	CAUSES OF POOR RECEPTION • Aluminum siding. • Foil backing on insulation. • Heating ducts and other metal construction can shield radio signals. • You're too close to appliances such as microwaves, stoves, computers, etc. • Atmospheric conditions, such as strong storms. • Base is installed in the basement or lower floor of the house. • Base is plugged into an AC outlet with other electronic devices. • Baby monitor is using the same frequency. • Handset battery is low. • You're out of range of the base. MESSAGE INDICATORS The following indicators show the status of a message or of the unit. UNAVALIABLE The person is calling from a number that has been blocked or out of area from transmission. NO CALL No Caller ID information was received. TROUBLESHOOTING TIPS CALLER ID Solution • Is battery fully charged? Try replacing the battery. Make sure the battery is properly installed and connected. • If you are using AC power, make sure that the unit is connected to a non switched electrical outlet. Disconnect the unit from the plug and plug it in again. • Did you order Caller ID service from your local telephone company?	 UNIT BEEPS Registered all handset again. If that doesn't help, charge the battery for 12 hours. Clean charging contacts on handset and base with a soft cloth, or an eraser. See solutions for "No dial tone". Replace battery. MEMORY DIALING Did you program the memory location keys correctly? Did you follow proper dialing sequence? Make sure the tone/pulse setting is correct. Did you reprogram numbers into memory after power outage or battery replacement?