4 SMALL PACKET

Table 4-1: Size and Speed

Size	Speed			
Maximum:	Air – 6 to 10 business days to most international destinations.			
• Length: 600 mm	Surface – 4 to 6 weeks.			
• Length + Width + Height: 900 mm	NOTE : These service standards are not guaranteed. Service standards			
Minimum: 140 mm x 90 mm x 1 mm	are estimates of how long it will take for the mail to be delivered.			

Table 4-2: Features and Options Prices

CATEGORY	PRICES			
Return to Sender	Price equal to original postage or as specified by the mailer on the Customs documentation			
Coverage for loss or damage*	Up to \$100 included			
Scheduled Pick-up (available for Contract Customers only)	Up to 14 items: \$15.00			
	15-120 items: \$6.00			
	Over 120 items: No Charge			

* Some conditions and exceptions apply.

NOTE : There are no features and options available for Light Packet items.

Small Packet Pricing Table

Table 4-3: Prices (\$)

CATEGORY	0-100 g	100-250 g	250-500 g	500 g-1 kg	1-2 kg
Small Packet (Surface)	5.55		7.50	12.60	18.50
Small Packet (Air)	7.60		14.60	28.65	44.75
Light Packet*	3.60	7.29	12.40	N/A	

* Maximum dimenstions for Light Packet: 380 mm x 270 mm x 20 mm.

NOTE 1: There are no features and options available for Light Packet items.

2: The country code must appear on the *Manifest*, the full country name must appear in the address block.